

Annexure

DPIIT response of queries for the States /UTs

S.No.	Area Topic	Reform No.	Query Details	DPIIT Response
1	Labour Regulation Enablers	151, 160, 163, 166	The deemed provision may be put into force once the central codes are notified.	The DPIIT is currently engaged in discussions with the Ministry of Labour and Employment regarding the commencement date of the Labour Codes.
2	Online Single Window System (sectoral licenses)	77, 78, 79	The State has moved its applications to CDSCO portal. However, the development of the services on CDSCO portal is very slow. DPIIT may intervene to expedite the process.	DPIIT will facilitate reform implementation through co-ordination with CDSCO
3	Sector Specific-Healthcare	268, 272, 276	The State has moved its applications to CDSCO portal. However, the development of the services on CDSCO portal is very slow. DPIIT may intervene to expedite the process.	DPIIT will facilitate reform implementation through co-ordination with CDSCO
4	Investment Enablers	67	Since IILB in a central portal, the provision of developing the payment gateway may be developed at the central level and API may be shared with States for integration.	DPIIT is coordinating with NIC to create dashboard. For more information a SPOC from IILB has also been appointed for coordination with States/UTs. You may connect with Rishabh Dwivedi, IILB Team at rishabh.dwivedi@investindia.org.in

5	Environment Registration Enablers	128	Since the state is using OCMMS platform, a central dashboard may be developed and API of the same be shared with the States to integrate the same with State single window system.	States/UTs may coordinate with NIC for creating dashboards for the investors.
6	National Single Window System	7	Dashboard format given as Annexure-II in 'Implementation Guide' for Reform No. 7 does not match with reform description. This may be rectified and included in 'Reform Point 7'/ Dashboard Format.	The implementation guidebook in page 56 provides the detailed guidelines and checklist for implementing the reforms. For format, please refer to Annexure II, serial number B.
7	Business Entry	14, 20	Detailed guidelines describing the implementation procedure may be provided and included in 'Implementation Guide'. The existing 'Implementation Guide' is silent on the issue. It may be noted that Licenses issued under Legal Metrology are not transferable as per State Rule prepared based on model rule of GOI.	The implementation guidebook in page 62-64 provides the detailed guidelines and checklist for implementing the reforms. We are only talking about name change, auto-trigger/ intimation to other departments along with amended certificate/ document will be considered
8	Land Administration and Transfer of Land and Property	80	Dashboard format for 'Availability of Statistics Gender- Disaggregated Data' may be provided and included in 'Implementation Guide'.	The State may add an additional column for Gender in their existing dashboard format. Please refer page 89 of the implementation guide

9	Obtaining Utility Permits	188	A model notification detailing the procedure and requirements for implementation of Solid waste/ bio-sludge management for new buildings may be provided.	Please refer to Page No 150 of the implementation guidebook and our guidelines are intended to be indicative.
10	Dashboard Format for all Part – A & B reforms	-	The reform points related to Dashboard format meant for providing application wise break up is a duplication of effort since there is a provision of 'Third party verification' for each service in accordance with earlier BRAP editions which reflects same data application wise except 'fee details'. Therefore, it is suggested that in all cases these 'Additional Dashboard Format' may be dispensed with and 'fee details' may be included in 'Third party verification'. There was no mention of this Dashboard Format in Draft BRAP 2024.	Please refer page 207 of the implementation guide
11	National Single Window System; Business Entry	10, 13, 15 & 18	In this regards it is submitted that department concerned has a view that the fee received by the department is a revenue source and not feasible to show the detail in public domain. So, request you to please relax this reform.	The State may provide fee details to help investor in making the investment decisions. For further details, please refer to pages 59-61 of the Implementation Guidebook.

12	Land Administration and Transfer of Land and Property	80, 81, 82, 84, 86, 88, 92 & 94	In this regards it is submitted that department concerned has a view that the fee received by the department is a revenue source and not feasible to show the detail in public domain. So, request you to please relax this reform.	The State may provide fee details to help investor in making the investment decisions. Please refer page 89-95 of the implementation guide
13	Environment Registration Enablers	99, 101, 104, 107, 110, 113, 114, 115, 116, 119, 122, 125, 126, 127 & 128	In this regards it is submitted that department concerned has a view that the fee received by the department is a revenue source and not feasible to show the detail in public domain. So, request you to please relax this reform.	The State may provide fee details to help investor in making the investment decisions. Please refer page 99-118 of the implementation guide
14	Obtaining Utility Permits	168, 174 & 185	In this regards it is submitted that department concerned has a view that the fee received by the department is a revenue source and not feasible to show the detail in public domain. So, request you to please relax this reform.	The State may provide fee details to help investor in making the investment decisions. Please refer page 143 - 149 of the implementation guide
15	Inspection Enablers	254	In this regards it is submitted that Department of Labour does not levy any fee for Inspection in the State of Punjab.	The state is requested to provide evidence to support the claim that the Department of Labour does not impose any fees as mentioned, or to substantiate any other claims made.
16	Contract Enforcement	259	(i) In this regards it is submitted that the Hon'ble High Court has declined our request for dedicated Commercial Court. (ii) We request Gol to intervene and send	States/ UTs are requested to provide evidence to support or to substantiate any other claims made.

			advisory to Hon'ble High Court as this is mandatory reform under BRAP exercise.	
17	Sector Specific- Trade License	260 & 264	In this regards it is submitted that department concerned has a view that the fee received by the department is a revenue source and not feasible to show the detail in public domain. So, request you to please relax this reform.	Please refer page 187 - 189 of the implementation guide
18	Sector Specific- Legal Metrology	279 & 283	In this regards it is submitted that department concerned has a view that the fee received by the department is a revenue source and not feasible to show the detail in public domain. So, request you to please relax this reform.	Please refer page 199 - 202 of the implementation guide
19	NSWS - States	8	Request you to please share format for compliance dashboard.	Please refer to the page no. 4 of consolidated response shared with the States/UTs on 18th April (Attached).
20	Obtaining Utility Permits	191-193	In this regards it is submitted that External water installation work typically done through the tender process and has all the requirements such as technical requirement, qualification & inspection criteria in the tender. (i) Department is not providing any assistance to Industry in internal water installation works. So, request you to please relax this reform	Please refer to the page no. 10 of consolidated response shared with the States/UTs on 18th April (Attached).
21	Implementation Guidebook		As per the implementation Guidebook, states can retain their previously approved reforms on the EODB portal. However, the provision to retain reforms is currently not functioning. Therefore, we kindly request you to provide provision to retain reforms.	The BRAP portal is upgraded for States/UTs to retain or upload evidence.

		96-101;104-107; 110-113; 116-119; 122-125; 130-135; 139-142; 149-152; 158-161; 164-194; 197-212; 219-222; 260-266; 270-274; 279-284	As per the Implementation Guideline the intention is to allow users to access information that is relevant to their respective category (i.e., Small, Medium or Large), location & Risk Category. (i) In this regard it is submitted that the checklist & fee levied by department concerned is same for all types of industries across the. There is no difference based on Risk category, location, Foreign/ Domestic Investor etc. (ii) As per requirement it is not feasible to populate searchable data based on Risk category, size of firm, business location and Foreign/ Domestic Investor	Risk categorization allows to tailor regulations, optimize resource allocation, and enhance public safety by systematically addressing industry-specific hazards and vulnerabilities. States/ UTs are requested to provide evidence to support or to substantiate any other claims made. These are carry forward reforms and have been implemented by several states. You may please refer to the other States such as Andhra Pradesh, Maharashtra, Gujarat to understand the reform implementation. Further, each reform carries weightage and will add to the rankings/marks achieved in the reforms assessment.
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22	Obtaining Utility Permits	176	Please share the dashboard format to comply with (i) under this reform point.	States/UTs are requested to display data on their dashboards following the specified format for each DISCOM operating in their region. This includes the DISCOM's name, district, division, average hours of stable voltage supply per week, the number and duration of power outages per week, and the causes of these disruptions. The dashboard format is consolidated response shared on April 18th (attached in the email)
23	Obtaining Utility Permits	178	For HT and EHT installations, inspections, issuance of certificate of compliance and quality check of external installation works is carried out by the Electrical Inspector. However, the reform indicates that these activities are to be undertaken by the installation company/ contractor. Kindly guide us on how to comply with the reform point.	(i) There are no changes to the reform. (ii) For detailed guidelines and a checklist, please refer to pages 145-146 of the implementation guidebook.

24	Obtaining Utility Permits	179	For HT and EHT installations, inspections, issuance of certificate of compliance and quality check of external installation works is carried out by the Electrical Inspector. However, the reform indicates that these activities are to be undertaken by the installation company/ contractor. Kindly guide us on how to comply with the reform point.	(i) There are no changes to the reform. (ii) For detailed guidelines and a checklist, please refer to pages 145-146 of the implementation guidebook.
25	Construction Permit Enablers	240	The State Government ensures that the inspection reports are uploaded within 48 hours. However, reports from the associated agencies may take longer. Does this comply to the reform requirement?	States/ UTs are requested to publish a clear inspection procedure and checklist on the department's website. Please refer page 178 of the implementation guide
26	Registration of Partnership Firms	10	(i) The risk category is only applicable for the Departments of Forest & Environment and Labour. The same may be defined for the remaining services. What steps should be taken to ensure compliance with this requirement? (ii) Can we adopt the Ministry of Corporate Affairs' definition of foreign and domestic investors? (iii) Definition of stage-wise approval may be provided. There are services where there is instant approval once the application is submitted. And for the remaining services the step wise timelines are not defined by any Rule/regulations. (These queries are applicable for reform points pertaining to- 10, 15, 96, 101, 104, 107, 110, 113, 116, 119, 122, 125, 130, 135, 139, 142, 149, 152, 158, 161, 164, 194, 197, 206, 212, 215, 219, 222, 260, 266, 270, 274, 279, 284)	(i) For information on Risk Category, please refer to the page 59-60 of the implementation guidebook. (ii) States may define foreign and domestic investors according to the rules and regulations applicable in India. (iii) For example, if a service is promised to be delivered within 7 days as per policy, the internal stages or processes leading up to the service delivery should be outlined, indicating the time taken for each stage or process. States/ UTs are requested to provide a breakdown of the stages or processes, along with their respective timelines. In instances where services are provided instantly, it should be indicated as '0 stages/processes' with the timeline stated as 'Real Time'.

27	National Single Window System; Business Entry; Investment Enablers; Land Administration and Transfer of Land and Property; Change in Land Use; Environment Registration Enablers; Labour Regulation Enablers; Obtaining Utility Permits; Paying taxes; State Excise; Construction Permit Enablers; Inspection Enablers; Sector Specific- Trade License; Sector Specific- Healthcare; Sector Specific- Legal Metrology; Sector Specific- (Fire License/ NoC)	7, 13, 18, 24, 63, 71, 88, 92, 94, 97, 99, 128, 167, 174, 185, 200, 211, 225, 238, 254, 264, 278, 283 & 287	(i) What should the Govt Order for mandating public dashboard include? For e.g., timelines, sop, responsibilities etc. (ii) There is a requirement of average fee to be mentioned in public dashboard. However, there are certain services for which there is just one fee applicable. How to address this concern?	(i) States/ UTs are requested to consult the implementation guidebook for further details. (ii) It is specified that states must display the average fee for similar types of services from a particular department as a single line item on the dashboard. For instance, the average fee for all 11 KVA electricity connections should be published.
28	National Single Window System	5	(i) Seeking clarification on whether the State can comply to the reform point basis Odisha's IPR 2022 categorization of 'Thrust' and 'Priority' sectors. (ii) Can states be provided with the provision to identify their respective priority and thrust sectors?	(i) In cases where certain sectors are not relevant to a State, the State should indicate "NA" (not applicable) as confirmed by the appropriate authority. (ii) The State is also encouraged to identify and list its priority sectors. For these sectors, the State should furnish the necessary evidence in accordance with the requirements of the reform.

29	National Single Window System	3	In reference to point number (iii) under reform details, kindly state the definition of query of application	A "Query of application" refers to inquiries from the department and the corresponding user responses. The status and details of these interactions must be recorded. The National Single Window System (NSWS) is tasked to assist States/UTs with integrating this process into their portals. DPIIT can facilitate implementation through coordination with NSWS. A SPOC from NSWS has also been appointed for coordination with States/UTs. You may connect with Utkarsh Tiwari, Senior Manager, NSWS Team at utkarsh.tiwari@investindia.org.in . Pages 52-53 of the implementation guidebook contain comprehensive instructions and a checklist for enacting the reforms.
30	Obtaining Utility Permits	174	The reform point mandates public display of application-specific details. This action would entail the disclosure of personal applicant information in the public domain. Requesting a way forward to comply with this point without potentially compromising investor confidentiality.	The reform has been established following comprehensive consultations with relevant stakeholders. The State may mask application numbers for the purpose of confidentiality. Please refer Page 144-145 of the implementation guide for further details

31	Labour Regulation enabler	147	(i) Clarification sought on Reform No. 147 under BRAP 2024 pertaining to Labour and ESI Department wherein social consulting during the process of setting and updating the minimum wage is legally mandated. (ii) It is inter alia stated that the views of both employer and employee's representatives are taken into consideration while revising the minimum wage. Further, the representations received within the stipulated period of 90 days are properly heard by the appropriate authority prior to finalization of revision of minimum wages in the state. Therefore, social consulting during the process of setting up and updating the minimum wages already exists in the system of revision of minimum wages. (iii) In this regard, it is requested to intimate the exact action to be taken towards implementation of the new Reform No. 147 under BRAP 2024 pertaining to Labour and ESI Department	To confirm the implementation of the reform, the State Governments are requested to provide a Notification, Government Order (G.O.), or a copy of the legislation that specifies the act and sections mandating social consultation during the process of setting and updating the minimum wage.
		Generic	(i) Requesting DPIIT to share the mapping sheet of old and modified reform points as per the BRAP 2022 cycle with the reform points of BRAP 2024. (ii) Details of the reform points for which the auto-approval option is applicable for the BRAP 2024 may be provided.	DPIIT has shared the mapping sheet with all the States/UTs

32	Obtaining Utility Permits	176	A dashboard format was previously shared by DPIIT as a clarification to the query raised by the State of Odisha. However, the State DISCOMS has proposed minor modifications in the same. Kindly confirm if the proposed format would be compliant of the reform point. The details of both the formats is in Slide 4.	The state needs to adhere to the Dashboard Format provided by DPIIT in the Implementation Guidebook. (Page No 207)
33	Business Entry	20	Considering that this reform has dependency on multiple departments who have their own system for amendment service, auto-updation of details may not be possible. Therefore, we suggest that an auto-trigger/ intimation to other departments be accepted as evidence by DPIIT. These 02 reforms have been introduced under “Business Entry” for the 1st time. So far, these 02 services are not part of recommendations of DPIIT under “SWS integrated services”. Changes in Firm’s information i.e. Change in Partners, firm's name, address etc is an “Amendment Service”. In Karnataka, Registration of Partnership firms and Registration of Societies are 02 different services provided by 02 different departments. It may be the same scenario	(i) Page 64 of the implementation guidebook provides detailed instructions and a checklist for executing reforms. It explicitly states that states may need to issue Government Orders (GOs), with the decision being made in real-time as required. (ii) Auto-trigger/ intimation to other departments, along with updated certificates or documents.

			in other states such as Gujarat, Himachal Pradesh, Rajasthan, Goa and others. SWS of States/UTs is already integrated with multiple departments for licences (SBRAP 2024 onwards compliances as well) such as labour, environment etc. Again, integrating with 02 different departments and there 02 different services for same set of departments which are already under SWS will complicate the process for both businesses as well as nodal department. (i) To reduce duplication of efforts and simplify the process, firstly DPIIT shall recommend onboarding these services under SWS of the state (Phase 1). Once boarded, departments integrated with SWS may automatically get updated information of “amendment” based on amendment service APIs. (ii) Without addressing above mentioned points, it is practically not viable for states/UTs to implement such recommendations in true spirit. It is requested to re-assess the reform on above indicated concerns, and drive this through SWS in Phase 2 i.e., next year assessment.	
34	Investment Enablers	73	(i) State would like to seek more clarity on reform requirement i, ii & iii. (ii) Sub-point i and iii may be merged as single point i.e., criminal provisions may be listed as per sector/business with details of type of offence and punishment. (iii) DPIIT may either eliminate Sub-point ii as it is challenging for states comply with such requirement. Also, it is requested to	The implementation guidebook on pages 80-81 provides extensive guidelines and a checklist for implementing the reforms. An interactive information wizard on the lines of KYA module may be developed for complying with the reform's objective

			showcase a demo of such system which will be helpful for states/UTs to implement with timeline.	
35	Obtaining Utility Permits	178 & 179	178 and 179 can be merged as a single reform comprising external and internal installations both. The reform may be reframed as: ii Mandate the frequency of the following: a. Inspection of external installations performed by contractor/company. b. Issuance of certificate of quality check and compliance by Third-Party c. May be deleted. iii. Mandate the quality/safety check and inspection by a third- party for electricity installations	(i) There are no changes to the reform. (ii) For detailed guidelines and a checklist, please refer to pages 145-146 of the implementation guidebook.

36	National Single Window System; Business Entry; Investment Enablers; Land Administration and Transfer of Land and Property; Environment Registration Enablers; Labour Regulation Enablers; Obtaining Utility Permits; Paying taxes; State Excise; Construction Permit Enablers; Inspection Enablers; Sector Specific- Trade License; Sector Specific- Healthcare; Sector Specific- Legal Metrology; Sector Specific- (Fire License/ NoC)	7, 13, 18, 24, 63, 71, 88, 92, 94, 97, 128, 167, 174, 185, 200, 211, 225, 238, 254, 264, 278, 283 & 287	All state departments have complied this reform under SBRAP 2022 as per DPIIT guidelines with necessary timestamping on portal. In BRAP 2024, by adding “mandate” word, all G.Os/Notifications issued by the departments are required to be revised/amended for 30+ departments which is a time consuming process and add extra efforts considering “limited implementation timeline”. Hence it is requested either to remove the word “mandate” or considering the upcoming elections and code of conduct, DPIIT is requested to provide at least 10 months’ time for implementation of reforms.	For the dashboard related reforms, copy of Act/Rules/Notification/GO illustrating the exact manner in which the process of mandating the dashboard has been complied with as per the reform requirement. Further, the adjustment to the reform has been made to incorporate the specifications of the B-READY framework; therefore, no further modifications are necessary.
37	National Single Window System	3	It is evident that this reform requires “API based integration” for Phase 1 and Phase 2 approvals in the state. There will be dependencies on NSWS to complete API integration for all required approvals as per BRAP 2024. Hence, DPIIT shall consider and provide significant implementation timeline to comply with these reforms.	DPIIT can facilitate implementation through coordination with NSWS. A SPOC from NSWS has also been appointed for coordination with States/UTs. You may connect with Utkarsh Tiwari, Senior Manager, NSWS Team at utkarsh.tiwari@investindia.org.in . For more details please refer to page no. 52 of Implementation Guidebook.

38	National Single Window System	8	Currently, most of the SWS of the States/UTs are limited only to Licenses/approvals/renewals and may not cover “compliances” such as: - Annual returns/filings under multiple departments - Display requirements in premise - Annual submission of statement of employers and employees contribution, maintaining register of wages etc. Further applicant may apply for amendments in any of NSWs/SWS services	Comprehensive instructions for the implementation process are outlined on page 56 of the Implementation Guidebook.
39	Obtaining Utility Permits	191 & 192	State would like to seek more understanding on the definition of internal and external water installation works w.r.t water connection for commercial establishments. Departments are responsible only for ensuring connectivity from main feeder/distribution line till the boundary of the premise (secondary distribution line). Internal installations are taken care by the property owners who take connection from secondary distribution line. Therefore reform no. 192 may be eliminated.	The necessary details for implementation have been thoroughly documented in the Implementation Guidebook; thus, no alterations are required.
40	Construction Enablers Permit	230	SBRAP 2024 has been released. The said reform is not clear in terms of implementation requirements. Kindly guide states on “provisions to dispute the decision of the local authority”.	The implementation guidebook in page 173 provides the detailed guidelines and checklist for implementing the reforms. Intent is to have a redressal mechanism in case of dispute related to provisions of the Uniform Building Code.

41	Construction Enablers	Permit	232	(i) While composite response indicates cumulative time limit of 45 days is applicable for 03 stages, there are 05 stages mentioned in the Final BRAP reform. (ii) This is to be highlighted those 45 days comprises building plan approval, plinth inspections, occupancy certificate in coordination with applicable NOC issuing agencies. (iii) Hence, sub-point (2) and (3) shall be separated from this reform and treated as separate service for timeline notification and application procedure.	(i) The implementation guidebook provides detailed guidelines and a checklist for implementing the reforms on page 174. (ii) Point 1, 4, 5 of the stages of construction permits are sequential and may be completed in 45 days.
42	Construction Enablers	Permit	234	This reform may require amendment to the State Town Planning Act/Rules/Bylaws/ZRs to include these points/definitions and hence, it will be challenging to achieve with standard BRAP implementation timelines of 6 months. Also, directives from MoHUA GoI will be helpful to expedite the same.	(i) The implementation guidebook provides detailed guidelines and a checklist for implementing the reforms on page 174.
43	Construction Enablers	Permit	238	(i) Sub-point (ii) to be revoked in sync with BRAP 232. (ii) Per mission for Alteration and Addition/ Revision/ Revalidation of Building Plan/ Permission for Demolition and Reconstruction of Building shall be separated/ removed from this reform.	(i) The implementation guidebook provides detailed guidelines and a checklist for implementing the reforms on pages 176-177.
44	National Single Window System		1, 2, 3 & 7	(i) Meeting to be scheduled with State IT team and NSWS IT team. (ii) Calculation of Average fee to be clarified in case of dynamic fee for the service.	States/UTs must display the average fee for similar types of services from a particular department as a single line item on the dashboard. For instance, the average fee for all 11 KVA electricity connections should be published.

45	Business Entry	10, 13, 15 & 18	Stage wise time to be defined at the level of office bearer (District/State HQ/Govt.) or at clerk/ staff level.	States/ UTs have the discretion to determine the specific levels at which stage-wise timelines are to be set.
46	Investment Enablers	22, 24, 42, 46, 56, 63, 67 & 71	Inclusion of stamp duty under property registration fee is expected in average fee or not.	Please refer page 92 of the implementation guide
47	Land Administration and Transfer of Land and Property	80, 81, 82, 84, 86, 88, 92 & 94	(i) Clarity on Statistics Gender-Disaggregated Data on Property Ownership is required. (ii) In the State Panchayats do not charge property tax. (iii) Reform point 90 and 91 to be included in modified points. (iv) Reform point 94 to be added as a new point.	(i) Please refer to the page no 13 of consolidated response shared with the States/UTs on 18th April (Attached). (ii) States may provide evidence to support any claims of NA. (iii) DPIIT distributed the mapping sheet. (iv) DPIIT distributed the mapping sheet.
48	Environment Registration Enablers	99, 101, 104, 107, 110, 113, 114, 115, 116, 119, 122, 125, 126, 127 & 128	Since State has no control over IT system developed by CPCB, therefor request to take the relevant reforms at centre level. for plastic and battery waste management rules.	DPIIT is currently engaged in discussions with the Central Pollution Control Board (CPCB) concerning matters related to EPR portals and dashboards. A formal advisory on these topics will be issued shortly to all States/UTs.

49	Labour Regulation Enablers	130, 135, 139, 142, 149, 152, 158, 161, 164 & 167	163 & 166 reform points to be included as modified points/ clarification for why certificate to be issued in furtherance of deemed approval.	(i) DPIIT distributed mapping sheet. (ii) The reform's intent is to ensure that any deemed approval by the state is recognized as final and complete, without the need for additional certificates as per the reform or implementation guidebook.
50	Obtaining Utility Permits	168, 174 & 185	Installation fee/ security fee charged by State govt. to be included in the statutory application fee for service delivery.	Inclusion of the specified element is confirmed.
51	Construction Permit Enablers	228, 232, 235, 238, 239 & 242	(i) Reform point 231 to be included as modified point. (ii) Specified timeline of 45 days including all services mentioned in the reform are not feasible.	(i) DPIIT distributed the mapping sheet (ii) States/ UTs are requested to adhere to the reform mandates. Point 1, 4, 5 of the stages of construction permits are sequential and may be completed in 45 days.
52	Obtaining Utility Permits	176	(i) Division wise supply to be clarified in terms of Administrative division or Feeder wise division. (ii) Getting installation work done from empanelled electricians/plumbers creates hurdles in daily operations as the terrain does not allow rapid transportation service.	(i) States/ UTs have the freedom to set precise levels for administrative/feeder-wise division time allocations. (ii) States/ UTs may undertake the reforms for ease of doing business.

53	Obtaining Utility Permits	186	Water pressure gauges are currently not installed due to lack of budgetary provisions.	Each reform carried weightage, and will add to the ranking/marks achieved in the reforms assessment.
54	Obtaining Utility Permits	186	(i) As per inputs received from state department, Water pressure sub-point i may not be considered as a parameter to assure the “quality of water” supplied. Kindly eliminate/alter sub point i of the reform accordingly. (ii) Also, this reform and Action Point 178 seems to department-specific reform rather business-centric. (iii) Hence, user data/ response on these reforms may be not ensured by the states/UTs as consumers may not perceive/measure such changes. Moreover, this is not a direct business-centric reform.	(i) There will be no modifications to the reform. (ii) For guidance on implementing the reforms, please refer to the implementation manual on page 149, which includes comprehensive instructions and a checklist. Reform No. 178, 186 have been categorized as General reforms and not user specific.
55	National Single Window System	4	The 'Checklist for assessment' mentions about 'KYA' module, which seems unaligned with this reform. It is believed that this is a copy-paste error from Reform 1. Kindly clarify.	There is no change in the checklist for the assessment of this reform. Please refer page 53 of the implementation guide

56	Investment Enablers; Environment Registration Enablers	42, 113, 114, 115 & 128	This service is provided through CPCB portal. Therefore, the reform may kindly be taken up with CPCB.	DPIIT is currently engaged in discussions with the Central Pollution Control Board (CPCB) concerning matters related to EPR portals and dashboards. A formal advisory on these topics will be issued shortly to all States/UTs.
57	Investment Enablers; Environment Registration Enablers	46, 125, 126, 127 & 128	This service is provided through CPCB portal. Therefore, the reform may kindly be taken up with CPCB.	DPIIT is currently engaged in discussions with the Central Pollution Control Board (CPCB) concerning matters related to EPR portals and dashboards. A formal advisory on these topics will be issued shortly to all States/UTs.
58	Investment Enablers; Environment Registration Enablers	41, 110, 111, 112 & 128	This service is provided through CPCB portal and by CPCB officials only. State PCB has no role in the service. Therefore, the reform may kindly be taken up with CPCB.	DPIIT is currently engaged in discussions with the Central Pollution Control Board (CPCB) concerning matters related to EPR portals and dashboards. A formal advisory on these topics will be issued shortly to all States/UTs.
59	Investment Enablers	67	It may please be noted that the IILB does not support external user registration. Therefore, this reform may kindly be taken up with the Central Authority for deliberation.	DPIIT can facilitate implementation through coordination with IILB. A SPOC from IILB has also been appointed for coordination with States/UTs. You may connect with Rishabh Dwivedi, IILB Team at rishabh.dwivedi@investindia.org.in

60	Investment Enablers	73	The 'Checklist for assessment' mentions about 'Act/ Rules/ Notification/ G.O/ Circular regarding the development of online system', which seems unaligned with this reform. It is understood that the requirement of this reform is to develop a Wizard like module to help a user identify the various imprisonment provisions laid down under various Acts and the trigger points for violations. Requirement of legislative effect to this reform may kindly be elaborated.	Page no. 80 of implementation guidebook in provides the detailed guidelines and checklist for implementing the reforms.
61	Land Administration and Transfer of Land and Property	81	As the Record of Rights do not carry historical transaction details, it is requested to kindly clarify if this requirement can be disregarded.	This is a modified reform from last year. It was complied by Maharashtra. The mutation details in RoR may be digitized by the States/UTs. Please refer page 89-90 of the implementation guide
62	Labour Enablers Regulation	147	It is requested to please suggest if the attached representation under Annexure A suffices the purpose of reform point.	Please refer to page no. 128 of implementation guidebook for the reform point. States/UTs may decide on the format of the consultation and submit as evidence.
63	Labour Enablers Regulation	148	It is requested to please suggest if the attached representation under Annexure B suffices the purpose of reform point.	Please refer to page no. 129 of implementation guidebook for the reform point. States/UTs may decide on the format and submit as evidence.

64	Obtaining Utility Permits	178	The 'Checklist for assessment' mentions about 'internal installation works', which seems unaligned with this reform. It is believed that this is a copy-paste error from Reform 179. Kindly clarify.	This should be read as 'Notification/ G.O./ copy of legislation mandating frequency of Inspection by contractor/company that performed external installations, Issuance of certificate of compliance by contractor/company, check quality of external installation works by contractor/company and also the quality check or final inspection by a third party to ensure the quality and safety of external electricity installations"
65	Obtaining Utility Permits	178 & 179	The external and internal electricity installation works are governed by the Central Electricity Authority (Measures relating to Safety and Electric Supply) Regulations, 2023, whereunder the Electrical Inspector is empowered to conduct inspections pertaining to installation works. Further, the State is only allowed to notify the voltage below which the State may exercise powers. Voltages above the notified voltage fall under the purview of the afore-mentioned Regulations. Towards this end, clarification is requested from DPIIT on the following queries: (i) The afore-mentioned Regulations do not have any distinction between the 'external' and 'internal' installation works. (ii) If the installations are carried out by licensed professional/ company, how can the 'inspection', 'issuance of certificate' and 'quality check' be performed by the same entity (Ref.: 178 – ii. – a., b., c. and 179 – ii. – a., b., c.) (iii) Presently, the Electrical Inspector functions as a third-party entity, authorized to conduct inspections under	(i) Please refer to the implementation guide for Reform No. 178, 179 objective and checklist for assessment. States/UTs may amend the regulations/provisions to include the distinction between 'external' & 'internal' works. (ii) State/UTs may decide on exercising the provision of inspection/issuance of certificate/quality check with contractor/company. (iii) Section 32(2) states 'The periodicity of electrical inspection by the Electrical Inspector or the self-certification by the supplier, owner or consumer shall be as directed by the Appropriate Government'. Therefore, State Governments may give appropriate directions regarding third party inspections.

			the Regulation 32 and 45 of CEAR 2023. (Ref.: 178 – iii. And 179 – iii.)It is requested that the reforms may please be mapped to the Central entity.	
66	Obtaining Utility Permits	186	MIDC's water supply schemes are designed to provide water supply to industries with minimum pressure of 1 kg/cm ² at the tail end. If there are any topographical issues, then in that case MIDC provides water supply at desired pressure by providing sump-ESR / Booster arrangements.MIDC is supplying 24x7 water supply to Industries as per Industry requirements, hence the real time monitoring of pressure at the point of distribution/ water treatment plant may not be necessary.Regarding the water quality measurement in terms of TDS, the real time online monitoring of TDS may not be necessary, because the TDS in raw water is not removed through the treatment process followed in the water treatment plant. The TDS in water is usually dependent on the river basins from which the raw water is taken and the value of TDS for a particular source does not show major variations in real time. The removal of TDS requires reverse osmosis process, which is not adopted in WTP, hence instead of real time monitoring of TDS, quarterly measurement of TDS in water may be permitted to be uploaded on the dashboard.Kindly clarify.	Please refer to the page no. 149 of implementation guidebook for the details on the reform. States/UTs may showcase details on the dashboard at distribution point.

67	Obtaining Utility Permits	191	The 'Checklist for assessment' mentions about 'internal installation works', which seems unaligned with this reform. It is believed that this is a copy-paste error from Reform 192. Kindly clarify.	This should be read as " Notification/ G.O./ copy of legislation mandating frequency of Inspection by contractor/company that performed external installations, Issuance of certificate of compliance by contractor/company, check quality of external installation works by contractor/company and also the quality check or final inspection by a third party to ensure the quality and safety of external electricity installations"
68	Obtaining Utility Permits	193	The 'Checklist for assessment' mentions about 'electrical wiring installation works', which seems unaligned with this reform. It is believed that this is a copy-paste error from Reform 180. Kindly clarify.	This should be read as " Notification/ G.O./ copy of legislation mandating qualification of third party carrying-out the water installation works covering Minimum number of years of experience, Education qualification (for example, university degree/ diploma/ certificate in the relevant field)"
69	Construction Permit Enablers	229	The 'Reform objective' mentions 'that a designated person needs to carry out water installation works and that no person shall be designated to carry out such works without possessing a certificate of competency', which seems unaligned with this reform. It is believed that this is a copy-paste error from Reform 193. Kindly clarify.	This should be read as "The objective of the reform is to provide mandatorily qualifications for architects and structural engineers in the uniform building by-law applicable in State/UT"

70	Construction Permit Enablers	230	The 'Checklist for assessment' mentions about 'Notification/ G.O./ copy of legislation clearly highlighting building regulation/ code/ standard', which seems unaligned with this reform. It is understood that the building bye-law/ code shall either implicitly have this provision or as an amendment to the bye-law/ code. Requirement of legislative effect to this reform may kindly be elaborated.	Please refer to page no. 173 of Implementation Guidebook for more details.
71	Construction Permit Enablers	231	The 'Checklist for assessment' mentions about 'Notification/ G.O./ copy of legislation', which seems unaligned with this reform. It is understood that the reform requirements is that of publication of land-related plans, either in GIS format or in .pdf format. Requirement of legislative effect to this reform may kindly be elaborated.	Please refer to page no. 173 of Implementation Guidebook for more details.
72	Construction Permit Enablers	233	The 'Checklist for assessment' mentions about 'Notification/ G.O./ copy of legislation', which seems unaligned with this reform. It is understood that the reform requirements is that of a SOP. Requirement of legislative effect to this reform may kindly be elaborated.	Please refer to page no. 174 of Implementation Guidebook for more details.

73	Construction Permit Enablers	240	The 'Reform objective' mentions 'inspection reports must be submitted within 48 hours', which seems unaligned with this reform. Kindly clarify.	Please refer to page no. 178 of Implementation Guidebook for more details.
74	Inspection Enablers	253	Kindly clarify if both self-certification and third-party certification are required to be showcased. These two are separated by a slash (/) and this reform is a repeat reform from previous years whereunder showcasing one of the two, sufficed the reform requirement.	States/UTs may decide on whether self-certification or third-party certification under the concerned laws/acts. Please refer 253 of the implementation guide.
75	Inspection Enablers	254	The text in the Implementation Guide pertains to implementation of requirements that are typical for a service that an applicant may seek. It is believed that this is a copy-paste error from Reform 278. Kindly clarify.	This should be read as "The Fee herein refers to the statutory fees paid by enterprise / applicant to government for accessing a particular service.1. Dashboard should clearly mention the data on number of applications received and granted, time taken to grant approvals/certificate2. It should clearly mention the average time taken by the Department for completion of entire process of obtaining approval. 3. It should clearly mention the "Average fee" taken by the Department for completion of entire process of obtaining approval.4. The dashboard should clearly display or have provision to display complete list of all associated fee corresponding to the particular service.5. The dashboard should be updated on real time basis or regularly (daily/ weekly/ fortnightly/ monthly) with the last updated date (along with time) being displayed on the portal

76	National Single Window System	8	It is requested to provide further details for understanding of "Dashboard to include area wise compliance details and the observations to include lapses and delays, if any".	The implementation guidebook in page 56-57 provides the detailed guidelines and checklist for implementing the reforms. States/ UTs needs to implement this reform in their respective SWS having provision for triggering intimation at least 30 days prior to the due date for all compliances/ approvals/ licenses/ NOCs/ industrial returns/ filings as may be applicable in the States/ UTs for businesses. The intent is to ensure that compliance requirement is brought out transparently. Please refer to the composite response shared with States/ UTs on April 18th.
77	Business Entry	15	Point of discussions: (i) At present changes in firm's information (such as change in partners, firm's name, address) investor must apply for amendment service of approval (ii) In some of the departments (like-Industrial development corporation) any changes in partners or firm name a heavy fee is involved (iii) In some of the departments (like-Pollution Control Board, Urban) approval are location specific, any changes in address involved inspection and check the location surrounding impact. It is requested to clarify that how can changes in firm's information (such as change in partners, firm's name, address) are automatically updated for	The implementation guidebook in page 61 provides the detailed guidelines and checklist for implementing the reforms. Auto-trigger/ intimation to other departments along with amended certificate/ document will be considered

			all relevant state government departments/ agencies	
78	Investment Enablers	21	Point of discussions:(i) At present changes in society's information (such as change in constitution, society name, address) investor must apply for amendment service of approval availed by them.(ii) In some of the departments (like- Pollution Control Board, Urban) approval are location specific, any changes in address involved inspection and check the location surrounding impact. It is requested to clarify that how can changes in society's information (such as change in constitution, society name, address) are automatically updated for all relevant state government departments/ agencies.	The implementation guidebook in page 61 provides the detailed guidelines and checklist for implementing the reforms. Auto-trigger/ intimation to other departments along with amended certificate/ document will be considered so far as it is acceptable to the receiving departments and corresponding amendments are carried in the receiving portal.
79	Land Administration and Transfer of Land and Property	80	It is requested to clarify the Statistics Gender-Disaggregated Data on Property ownership.	As per the requirement of the reform for BRAP 2024 States/UTs need to ensure capturing Gender-Disaggregated Data for all land transactions from 1st April, 2024. Please refer page 89 of the implementation guide
80	Obtaining Utility Permits	178	Please clarify on these information cannot be updated on real time basis. It will be updated on weekly basis or monthly basis	Reform 178 does not seek any updation of data on real time basis. Please refer to page 145-146 of the implementation guide

81	Obtaining Utility Permits	197	It is requested to clarify that Publish Key Performance Indicators to monitor the environmental sustainability of electricity supply or water supply	Reform 197 does not mention about key performance indicators. Please refer to page 153-154 of the implementation guide
82	Dashboard Format for Reform No. 7 (Part - B) Dashboard Format for all PART - A & B Reforms	Annexure - II: Format for Dashboards	It is requested to clarify the "Average fee" taken by the Department for completion of entire process of obtaining approval/ certificate	It is specified that states must display the average fee for similar types of services from a particular department as a single line item on the dashboard. States/ UTs are requested to consult the implementation guidebook on Page 207 for further details.
83	Obtaining Utility Permits	178	(i) What are works covered under external installation works (ii) Clarify up to which voltage level the external installation works carried out are to be considered (iii) Clarify whether the inspection is to be carried out during execution of work or after completion of work (iv) Clarify what is the certificate of compliance (v) Clarify whether checking quality of external installation works is to carried out during the work or after completion of work (vi) Clarify whether quality check or final inspection is to be carried out by a third party from DISCOM or Private agency outside the DISCOM.	The implementation guidebook on page 145 offers comprehensive instructions and a checklist for enacting the reforms; this is a recommendation for reference.

84	Obtaining Utility Permits	179	What all parameters should be covered in the “Internal installation works”.	The implementation guidebook on page 145 offers comprehensive instructions and a checklist for enacting the reforms; this is a recommendation for reference.
85	Obtaining Utility Permits	180	Need clarification on defining a third party for carrying out the electrical wiring installation works.	The implementation guidebook on page 146 offers comprehensive instructions and a checklist for enacting the reforms; this is a recommendation for reference.
86	Obtaining Utility Permits	174	(i) Demand notice issued to consumers includes the application fee, Development charges, Security Deposit and service line charges. (ii) Clarify whether the service line charges are to be included or excluded while arriving the average fee taken by the Department for completion of entire process of obtaining approval/ certificate	All the charges need to be taken into consideration while calculating average fee taken by the Department for completion of entire process of obtaining approval/ certificate. Please refer page 144-145 of the implementation guide

87	Obtaining Utility Permits	191	(i) What all parameters should be covered in the “External installation works” (ii) Meaning of External Water Installation Works: What is the precise definition? Does it refer to infrastructure outside of individual properties or include private installations as well? (iii) Policy and References: What are the existing policies or standards? Are there specific national or international standards to refer to? Examples of similar policies in other jurisdictions? (iv) Licensing and Professional Requirements: What qualifications and licenses are required for professionals/companies? Is there a list of approved professionals/companies? (v) Inspection and Compliance: What are the detailed inspection procedures? How frequently should inspections occur? What should be included in the compliance certificate? (vi) Third-Party Quality Checks: What are the qualifications for third-party inspectors? What specific aspects should they check for quality and safety? (vii) Documentation and Reporting: What documentation is required from contractors and third-party inspectors? How should these documents be submitted to the water board?	The implementation guidebook on page 150 offers comprehensive instructions and a checklist for enacting the reforms; this is a recommendation for reference.
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88	Obtaining Utility Permits	192	(i) What all parameters should be covered in the “Internal installation works” (ii) Meaning of Internal Water Installation Works: What is the precise definition? Does it refer to water supply systems within individual buildings, including pipes, fixtures, and appliances? (iii) Policy and References: What are the existing policies or standards? Are there specific national or international standards to refer to? Examples of similar policies in other jurisdictions?(iv) Licensing and Professional Requirements: What qualifications and licenses are required for professionals/companies? Is there a list of approved professionals/companies? (v) Inspection and Compliance: What are the detailed inspection procedures? How frequently should inspections occur? What should be included in the compliance certificate? (vi) Third- Party Quality Checks: What are the qualifications for third-party inspectors? What specific aspects should they check for quality and safety? (vii) Documentation and Reporting: What documentation is required from contractors and third-party inspectors? How should these documents be submitted to the water board?	The implementation guidebook on page 150 offers comprehensive instructions and a checklist for enacting the reforms; this is a recommendation for reference.
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89	Obtaining Utility Permits	193	(i) Meaning of Third-Party Certification: What is the precise definition in the context of water installation works? Does this refer to independent inspections by entities not affiliated with the contractors or water supply agency? (ii) Policy and References: What are the existing policies or standards? Are there specific national or international standards to refer to? Examples of similar policies in other jurisdictions?(iii) Experience Requirements: What is the minimum number of years of experience required? Are specific types of experience considered more relevant? (iv) Educational Qualifications: What educational qualifications are required? Are there accredited institutions or certification programs to recognize? (v) Qualification Exam: What are the specifics of the qualification exam? Are there existing standardized exams to adopt or adapt? Who is responsible for administering the exam? (vi) Scope of Third-Party Inspections: What specific aspects are required to be checked? How detailed should these inspections be? Documentation and Reporting: What documentation is required from third-party inspectors? How should these documents be submitted to the water board?	The implementation guidebook on page 151 offers comprehensive instructions and a checklist for enacting the reforms; this is a recommendation for reference.
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90	Investment Enablers; Obtaining Utility Permits	59, 197, 198 & 199	(i) Intent of the Reform: What is the primary objective of including the Certificate of Non-Availability of Water? Is this reform intended to address scenarios where the water supply infrastructure is inadequate or where alternative water sources need to be explored? (ii) The water board in the state issues certificate in the form of feasibility study, where they will give reasons if no network available at present. Is this sufficient or does this need to be implemented as a separate process? Is this for only industry connections which require water for processing?	Please refer the page 153-156 of the implementation guide
91	Investment Enablers; Environment Registration Enablers	46, 125, 126 & 127	As per the Battery Waste Management Rules, 2022, the 'Registration of Refurbishers and Recyclers' has to be done by the State Pollution Control Board in the centralized Portal developed by the Central Pollution Control Board (CPCB). Hence, this reform could be marked as Not Applicable.	DPIIT is currently engaged in discussions with the Central Pollution Control Board (CPCB) concerning matters related to EPR portals and dashboards. A formal advisory on these topics will be issued shortly to all States/UTs.

92	Investment Enablers; Environment Registration Enablers	41, 110, 111, 112 & 128	As per the MoEF, GoI notified the E - Waste (Management) Rules, 2022 in supersession of the E - Waste (Management) rules, 2016 rules, manufacturers, producer, refurbisher or recycler shall obtain registration from the Extended Producer Responsibility Portal operated and maintained by Central Pollution Control Board. Hence, this reform could be marked as Not Applicable.	DPIIT is currently engaged in discussions with the Central Pollution Control Board (CPCB) concerning matters related to EPR portals and dashboards. A formal advisory on these topics will be issued shortly to all States/UTs.
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